WIMBLEDON
HIGH SCHOOL

EX HUMILIBUS EXCELSA

GDST

GIRLS' DAY SCHOOL TRUST

Bring Your Own Device and Microsoft Family Accounts

We have found in the past that a Microsoft "Child account" can cause difficulties when using the school wireless network. We have been able to fix connectivity issues by asking you to change some of the settings on your daughter's laptop.

Remove the protection against unsafe websites in the Microsoft family safety settings – or if you can specify safe sites, please allow

https://guest-portal.gdst.net

There is a help site from Microsoft here - https://support.microsoft.com/en-gb/help/17199/windows-10-set-up-your-family

If you are able to try this and see if this helps your daughter connect to our wireless we would be most grateful.

If this doesn't work you can try the following;

Add the following website exceptions to any anti-virus or family protection/filtering

http://portal.office.com
http://login.microsoftonline.com
https://whs.fireflycloud.net
*.gdst.net

I hope these tips will help. If your daughter still has issues after trying this, please do ask her to come to one of the drop in sessions for IT support we will carry on troubleshooting the issue.